

Committee(s): Police Authority Board- For information	Date(s): 22 nd January 2020
Subject: Quarterly Community Engagement Update	Public
Report of: Commissioner of Police Pol 06-20	For Information
Report author: T/Chief Inspector Jess Wynne, Communities and Partnerships	

Summary

This report provides an update on engagement activities across five main areas: (1) Counter Terrorism (CT) and communications; (2) Safeguarding the Vulnerable; (3) PREVENTion of Fraud; (4) Anti-Social Behaviour (ASB); (5) Policing the Roads, (6) Community Engagement Review.

1. **Counter-terrorism and Communications:** Work within CT continues. The team is continuing with their national responsibilities to engage and ensure continuous improvement in security of key sites. Prevent workshops and awareness presentations provided across the City to a number of businesses and institutions.
2. **Safeguarding and Vulnerability:** The mental health street triage scheme continues to be a success. This service has now increased operational hours to 7 days a week.
3. **PREVENTion of Fraud and Cyber Crime:** Cyber Protect capability now live within the force. A number of cybercrime prevention presentations have been delivered to organisations, front line officers and schools across the City. CoLP is now investigating a similar number of cyber crimes when compared to larger, regional crime units (ROCU's).
4. **ASB:** Work is ongoing with partner agencies and local businesses to reduce instances of ASB.
5. **Policing the Roads:** All roads statistics are under review currently with partners at the City of London Corporation. The Roads Policing Unit continues to work around Road safety priorities and working with partners in TfL and the Metropolitan Police Service to support compliance and licensing obligations.

Reccommendation

It is recommended that Members receive the report and note its contents.

Main Report

1. Counter Terrorism

PREVENT:

The Prevent team has continued working with Prevent referrals over this period. Below are the referral's dealt with in the reporting period:

- 1) Subject making remarks against Muslim community, and was arrested and a referral was made by the officers. CPS has authorised charges for racially/religiously aggravated harassment /alarm /distress – one against the original victim and one against one of the witnesses. Subject was a previous prevent referral and a new referral has been sent to MPS.
- 2) Referral received; subject was a previous prevent case which was closed. Subject has raised concerns about his behaviour and signs of neglect. De-confliction has been completed and the case has been transferred to MPS.
- 3) Two intelligence reports received in the Prevent inbox related to sightings of guns, Intelligence reports submitted and sent to the Force Intelligence Bureau.

Prevent team delivering WRAP sessions, meetings and Prevent stalls

Since Nov 2019 the Prevent team has jointly carried out the below work:

Prevent awareness sessions: 23 in total to various business and education establishments

This includes:

Full WRAP training delivered to virgin active gym staff, and Charterhouse School.

Prevent awareness sessions delivered to:

- Probation service
- One New Change- security officers
- COLP Induction day
- City Church watchers
- CoLP Operational Units (Uniform and Detective)
- Staff members from Exchange House
- City of London Corporation staff
- Charterhouse school liaison officers
- Input to the licensing forum.
- Input to 30 St Marys Axe
- Assisted the CTsAs at Community Safety Team Security Multi Faith Briefing
- Major Incident Room Staff

The Prevent Team has continued conducting face to face training with staff and officers within the CoLP. It is hoped that this continued work will assist with officers having a better knowledge of Prevent and who to contact with any concerns.

Induction days, apprentice welcome days, outreach workers, various uniform and control room groups and specialist teams.

Face to Face Meeting/stalls

Prevent team has completed approximately 22 events (stands) and 14 meetings which are ongoing alongside victim support/communities, the meetings have been with various establishments including:

- St Paul's Cathedral safeguarding lead
- Attended Westminster abbey with CTSA ref engagement for safeguarding, meeting arranged with their safeguarding lead for 8th November regarding work at the City local churches and St Pauls Cathedral on abuse against women/children and prevent.
- Prevent meeting with the head of prevent at Coventry university Middlesex St, London regarding prevent forum, and we will be attending future prevent forum's.
- Prevent meeting with DCI from SO15 local ops team.
- Prevent team meeting with MPS prevent team to discuss on joint working for events.
- Prevent meeting with Custom house for future training /stalls
- Prevent meeting with Central criminal court ref future prevent training.
- Prevent Co-ordinator attended a show case event of available projects which the city can commission for schools, community and partner agencies.
- A number of private City Companies have also requested Prevent Training which has been completed.

Stalls/Engagement

Prevent stall alongside victim support at the below locations:

- Fresher's fair at INTO University.
- 20 Old Bailey
- Prevent stall at City of London church
- Golden Lane community centre for the residence at their coffee mornings.
- Mansell St coffee morning sessions.
- Sainsbury Holborn
- City schools conference at livery hall/taking part in the conference too.
- Prevent stall/session requested at David Game College - Careers Networking event
- 150 Cheapside, London alongside Domestic abuse awareness week.
- Attended the CoLC's annual Hate Crime Awareness event during the national Hate
- Bank of England
- The Walbrook Building
- Standard Chartered Bank

Internal Women's Network/Islamic Women's Network

Prevent officers have continued supporting some of the various Women's networks to understand the role of Prevent and, for them, have the knowledge and confidence to come forward with any concerns regarding family or community members.

Officer attends on a weekly basis the Islamic Women's Group, and has a good rapport with them.

Community tension- Prevent officer provided reassurance the Women's group after the London Bridge attack as they feel hate crime is up, they feel they are vulnerable due to their religion and after the attack has happened it flares up tension from different sectors of society. They have been reassured and have been advised to report any hate crime or inform the team.

Enquiries conducted with Prevent lead for City University's regarding if they have any tension at the University's by Chinese students in relation to Hong Kong riots. (Nothing reported as yet)

Practical Training Package

The Prevent team has produced a practical training package to identify signs of radicalisation and what to do when this occurs. The package is complete and includes a case study, the definition of radicalisation, the aim of the Contest strategy and understanding of the 4 P's and where prevent sits in the Force. This work will be ongoing in the force to provide guidance and understanding to officers around prevent.

Mobile Networking group

Prevent referral document has been uploaded onto the CoLP portable mobile working devices. This work has now been completed meaning that officers can fill out Prevent referrals whilst on mobile patrol which has created an efficiency.

Regional Meeting

The Prevent team is continuing to working with the Prevent teams from around the country looking at the best ways for improving professional and best practice. Additionally the team is attending channel meetings in other areas of MPS to gain experience.

The Prevent team has attended a conference in Bristol in relation to Managing the Influence of Extremists; hosted the National meeting for one day at New Street; attending a masterclass on radicalisation in January 2020.

CT Local Profile (CTLP)

The CTLP has been completed but the Force is waiting for the MPS to submit their CTLP so the Force can add the CoLP information to it as a pan London document and then it will be disseminated appropriately.

PREPARE & PROTECT:

Counter Terrorism Security Adviser (CTSA) team:

PREPARE & PROTECT:

The CTSA team proactively support the Protect and Prepare elements of the national CONTEST Strategy, delivering on protective security advice, CT awareness, both physical and people security measures and ensuring our community as prepared as possible in dealing with a terrorist attack.

During the reporting period the team delivered briefing and training to 2155 people from various sectors of the City community. These products vary in nature and length, but all aim to improve awareness and the overall protective security stance within the City of London. Some of the headline products delivered, and the number of people briefed are detailed below:

ACT Awareness full session – 581 people
Project ARGUS – 242
Document Awareness training – 38
SCAN – 621

The figures show that with the introduction of ACT awareness e-learning, the number of people attending the 3 hour ACT awareness session has reduced slightly, although still remains significant. This was the desired intention of the e-learning product. However, the team has been proactive in promoting SCAN and delivery has been strong over the reporting period. Feedback has been exclusively positive and the team has already identified one case where a member of SCAN trained staff at a prominent location, identified behaviour in an individual which led to an intervention and subsequent discovery of a replica hand gun.

The team has completed the national review of crowded places, applying a nationally set of criteria to locations in the square mile to create a hierarchal list of locations. This was a significant piece of work for the team to manage on top of business as usual, but the submission was made in time and the national team are now considering how to tackle what is a national issue of many defined crowded places. CoLP shared the list with TfL and CoLC immediately so that it could be factored into ongoing decision making around security, particularly in the public realm. This joint approach to assessing the list now is much further ahead than many other regions in the UK.

Following the incident at Fishmonger's Hall the CTSA team has been busy reassuring the community and providing training and support appropriately. A bespoke session was organised by the team where over a hundred members of livery companies attended for a briefing and offer of support.

On the horizon the team will be working on the Crowded Places review, where it has been agreed that each of the locations will receive a vulnerability assessment to further define where action is required. This is a considerable amount of work which will run alongside business as usual.

2. Safeguarding and Vulnerability

2.1 Safeguarding and Vulnerability

The Detective Inspector lead for Modern Slavery and Human Trafficking (MSHT) arranged an MSHT training conference which was well attended by officers and staff across the force as well as partner agencies. Inputs came from the National Coordination Centre and MPS and covered investigation, intelligence, victim support and partner referrals. A dedicated investigator training course has been arranged for early in 2020.

CoLP has been subject to two recent inspections;

The National County Lines Coordination Centre conducted a peer review that looked at our response to and preventative measures relating to the exploitation of children and vulnerable people by cross-border drug gangs. The initial write up on the safeguarding element was positive, particularly praising the collaborative relationship between the Force and Partners.

HMICFRS also visited the Force for a 2 week unannounced child protection inspection. This covered multiple areas including Public Protection Unit (PPU), Custody, missing children and the policing response. Senior leaders attended a hot debrief and the report is due in January 2020. The outcome of the inspections will be reported to your Police Performance and Resource Management Committee.

PPU, Crime Investigation Dept (CID) and other officers have helped form a specialist interviewing cadre to interview and support CoLP officers and staff who were involved in dealing with the recent London Bridge incident. The work and support are ongoing.

PPU's T/DI attended the annual Licensing Forum and gave a presentation on identifying vulnerability and preventing vulnerable people becoming victims or coming to harm. Advice was given on dealing with incidents and victims; and trauma and welfare awareness for individuals and staff.

Joint Domestic Abuse training with CoLP, MPS and the CPS received positive feedback and T/DI PPU will arrange future specialist training along similar lines.

Proactive Child Sexual Exploitation (CSE) work under Operational Makesafe is being arranged for March 2020 in conjunction with the MPS, BTP, Kent and possibly others.

3. Prevention of Fraud and Cyber Crime

Updates regarding Cyber Griffin for the last quarter divided into sections.

All stats relate to figures recorded since April 2019.

What does Cyber Griffin do now?

- The Force offers 4 services. Each meets a different organisational need and in its own way improves cyber security.
- The Force has just completed a new website which also runs through who we are and what we do <https://cybergriffin.police.uk/> . We can be contacted through the site direct.

What were the key developments this quarter?

- We introduced our newest service, The Cyber Capability Assessment. Drawing on a methodology developed by the MOD, we can now assess a company's cyber security against a standard/framework of their choosing, such as ISO 27001, and provide a detailed report which includes a non-technical executive summary through to the technical measures which need to be implemented to improve security.
- In November 2019 the team won the SANS 'show and tell' award for best security awareness initiative for our table top exercise. The winner was decided by a vote of 100 security professionals across Europe.
- We now have events booked as far ahead as December 2020 which include monthly open attendance briefings. You can sign up to one on our website.

Statistics about delivery:

- We have delivered one or more services to an estimated 5,700 people (this figure is based on the average number of people attending a given service we supply)
- We have engaged with a minimum of 292 companies (this figure is based on engagements we can demonstrate)
- We have had 1,082 surveys returned following delivery of one of our services – Overall satisfaction rate 99% - More than 80% of attendees have committed to making a change in their cyber security based on our work.

Partnerships:

- The team is working with other public sector partners on various initiatives which are in development.
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Key messages we want to push:

- "Send us your new joiners". The team is encouraging companies to send any new joiners they get to a Cyber Griffin baseline briefing as part of their joining processes. This will ensure awareness at the outset.

4. Tackling and Preventing Anti-Social Behaviour (ASB)

Anti-Social Behaviour

Data Highlight Report August - October 2019 (latest available)

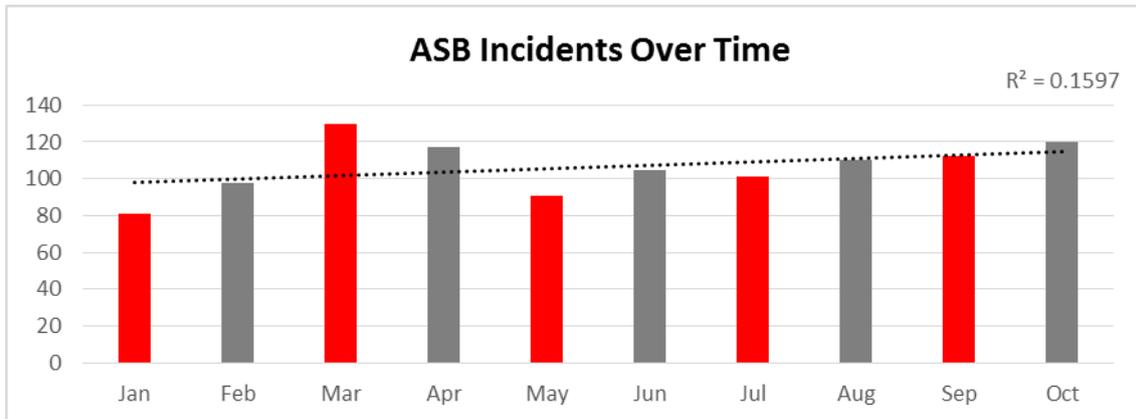
This is reported fully to your Performance and Resource Management Committee but highlights are produced here for information.

Key Findings

- In the reporting period there was a slight upward trend being demonstrated in the number of ASB incidents recorded each month with incidents increasing marginally month on month.

- The most common issues raised is rough sleepers blocking entrance points, individuals refusing to leave public transportation, begging in and around shops and transport hubs and groups of young people on skateboards and bicycles causing a nuisance. (The Local Authority lead on rough sleeping).

ASB Incident Data by Month



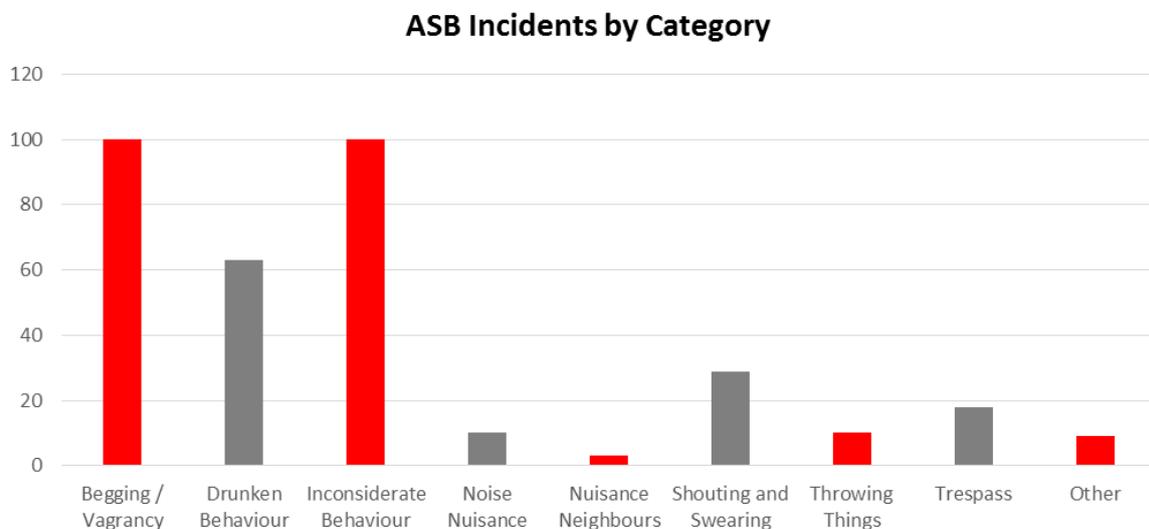
Month (2019)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
Incidents	81	98	130	117	91	105	101	110	112	120

The number of ASB incidents recorded each month has been steadily increasing over the three months to the end of October 2019, averaging 114 incidents a month compared to 99 for the previous three month period.

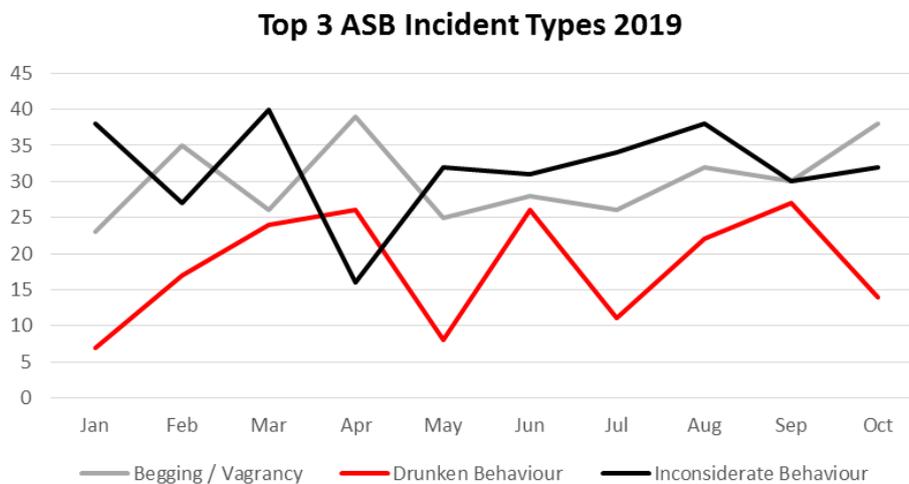
There is a slight upward trend currently but it is not statistically significant.

Data Breakdown August – October 2019

Highest Recorded Categories of ASB



The above graph demonstrates that **Inconsiderate Behaviour** and **Begging/Vagrancy** are the categories with the highest number of ASB incidents recorded in the current period. There were 100 incidents for both categories. The third most recorded are ASB incidents for **Drunken Behaviour**; where there were 63 such reports. These three categories remain the most common from the previous report. After reviewing records classified as '**Inconsiderate Behaviour**' some records could have been recorded in other categories in the above table as they have referred to specific behaviours such as drunkenness, playing loud music, throwing objects etc. Categorisation is based on the recording officer's interpretation and where some incidents refer to multiple categories they may have been recorded against inconsiderate behaviour as a catch-all. This could explain why it is always the most prevalent category in data returns.



The above graph shows the month by month levels of each of the top 3 categories, begging and vagrancy is following the general trend of ASB incidents and saw an increase in October. Inconsiderate behaviour incidents have conversely decreased over the three month period having peaked in August. Drunken behaviour reports peaked in September and were lower than expected in October.

Key issues reported in this period for inconsiderate behaviour included incidence of lone males refusing to leave buses or groups of youths skateboarding with a smaller number of issues around inconsiderate cycling or drug taking. For begging and vagrancy the most common issue was rough sleepers blocking access or exit points from buildings and often accumulating large amounts of rubbish or urinating in public, there has been a notable increase in reports of begging this period – particularly with young females.

How the Report Data was obtained

The data obtained in this report was completed using SAP Business Objects and extracting the information from RMS Niche. The search has been built on the criteria provided as a result of the ASB audit – it includes all occurrences where the local qualifier and stats classification are set to ASB.

Operation Luscombe

The Chief Inspector for Community Policing has worked with The Ministry of Housing, Communities and Local Government and secured £84,000 of funding to pay for one PC and one PCSO to work directly with the City of London Corporation's Outreach

Team and will focus specifically on ASB in the City. This will ensure the sustainability of Operation Luscombe.

4. Policing the Roads

As referenced in the Public Outstanding References to this meeting, CoLP is currently reviewing all roads related local statistics and how they are collected, collated and analysed. An staff member who retired (Alan Rickwood) previously provided a breakdown of statistics to partners within the CoL but why and to whom these were sent was not clear and it has transpired was not specifically part of the role. However, CoLP are keen to continue the collection and collation of *key* data and have met with colleagues from CoL Dept. of the Built Environment (DBE) (Tom Parker and Rory McMullen) to discuss the future data requirement. The reviewed data set will form part of the update on the Road Danger Reduction Plan Report to be tabled at the February PAB.

The Roads Policing Unit continues to work with partners to reduce crime and casualties and collisions, including the City of London Corporation, MPS, TfL, VOSA and DVLA. Further details of education and enforcement will be detailed in the full report on the Road Danger Reduction Plan to your February PAB.

6. Public Space Protection Order

Following engagement with the community and the City of London Corporation, a consultation has been published to ratify a Public Space Protection Order (PSPO) to cover the day of the London Marathon that covers the City. This was considered and approved at you November Police Authority Board. This is following continuous significant disorder at the London Marathon and will be the first PSPO in the City of London. It will prohibit street drinking and the taking of psychoactive substances in the East of the City from Tower Hill through to Blackfriars Bridge. It will only be in place on the day of the London Marathon and will be valid for three years.

7. Conclusion

This report informs Members of some of the community engagement activities undertaken since the last report and highlights current issues and the City of London Police response since the last report to your Board.

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